School Portal User Guide







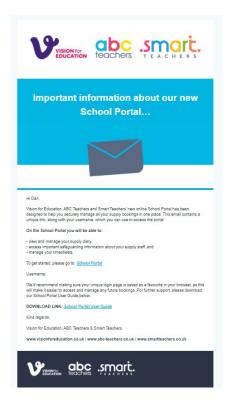
What is the School Portal?

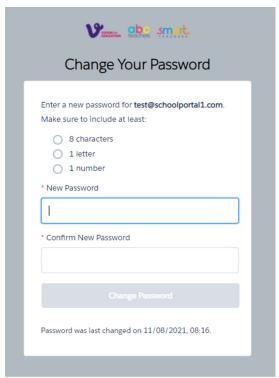
The School Portal is an area created for schools, colleges and other educational settings to view and download vital supply staff safeguarding information. On the portal, you can also action supply staff's timesheets, allowing us to pay and charge correctly and on time each week.

On the portal, there's also a 'Supply Diary' which gives you a calendar-based overview of the supply staff booked in to work, when they are booked in to work, which role they will be performing and confirmation of the shift charge rate.

Account registration

Your nominated school contact will receive an email similar to the example below. They will then be required to click on the link provided and choose a secure password.





Site selector

Sites are specific locations where the candidate is confirmed to work. Most schools will have one site to choose from at this stage, however we do work with many schools and colleges that have more than one site.



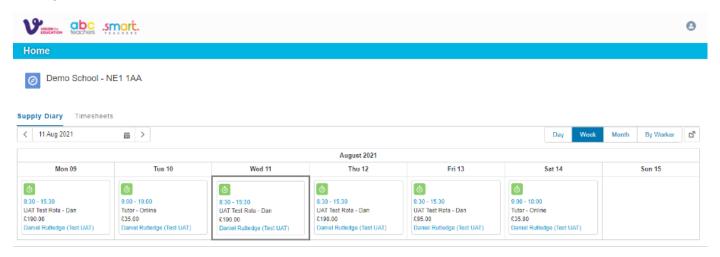
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Supply Diary

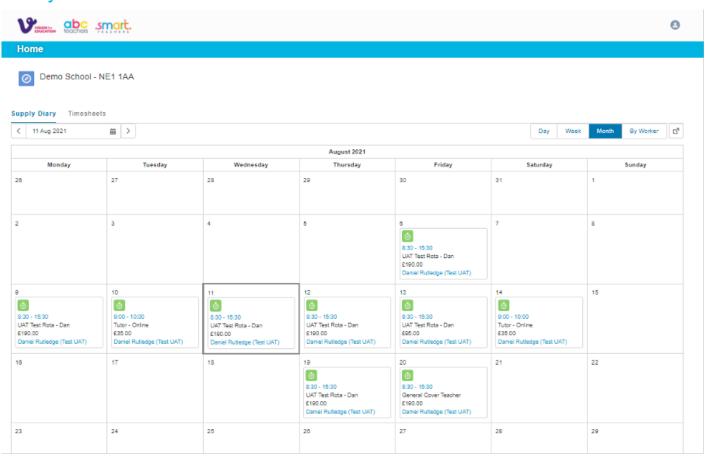
The Supply Diary provides you with an overview of all the shifts that are confirmed to take place at your school/ sites. Using the buttons on the right-hand side, you can select between a daily, weekly or monthly view, or select to view by supply worker.

Please be aware that our system only allows you to view 28 days at a time, so if you have confirmed a member of staff to work for more than 28 days in the future, those shifts will only appear as time goes on. Please note, the start and end date of your booking will be included in your email confirmation, but if you have any queries, please speak to your Consultant.

Weekly view

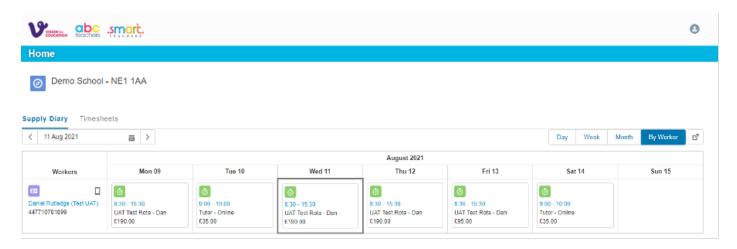


Monthly view



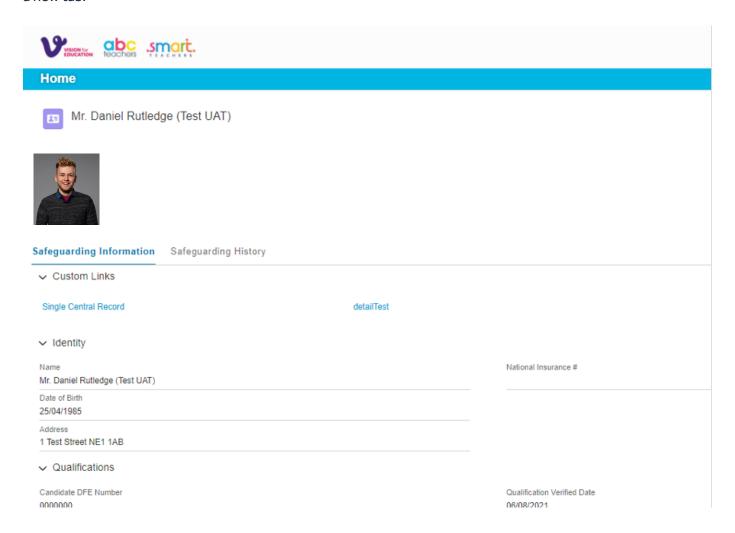
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Worker view



Supply staff safeguarding information

To view a suppy worker's safeguarding information, click on their name within your 'Supply Diary'. This will open a new tab.



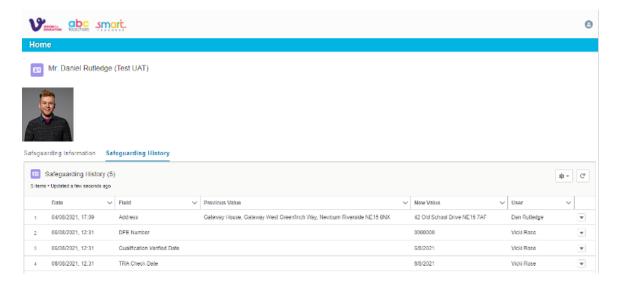
As well as being able to view supply worker's safeguarding information, you can also download their Single Central Record and a Booking Confirmation (if required). These are located in the 'Custom Links' drop down



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Supply worker's safeguarding history

In the 'Safeguarding History' tab, you can view which compliance checks have been completed in order to clear that supply worker for work and when each check was



Timesheets

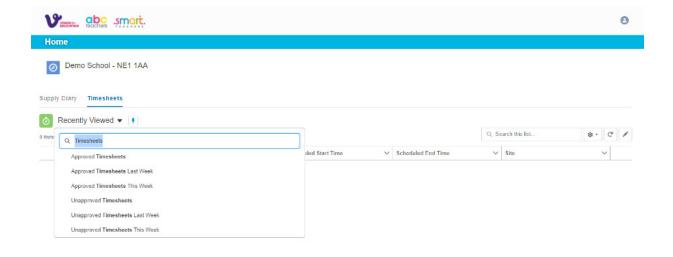
The 'Timesheet' tab allows you to select a pre-set list of shifts and approve, query or reject timesheets either on a shift-by-shift basis, or in bulk if preferred.

Pre-set shift list views

In the dropdown (usually labelled 'Recently Viewed' initially) you can select one of the following list views:

- Unapproved Timesheets ALL (displays all timesheets outstanding, this will be right up-to-date, so you can action timesheets on the day the work took place)
- **Unapproved Timesheets This Week** (displays unapproved shifts of which scheduled dates fall within this current week)
- Unapproved Timesheets Last Week (displays unapproved shifts of which scheduled dates fall within last week)
- Approved Timesheets ALL (displays all timesheets that have been approved)
- Approved Timesheets This Week (displays approved shifts of which scheduled dates fall within this current week)
- Approved Timesheets Last Week (displays unapproved shifts of which scheduled dates fall within last week)

If you choose to action timesheets on a Friday afternoon, you would select 'Unapproved Timesheets This Week'. If you action your timesheets on a Monday for work completed the previous week, you would select 'Unapproved Timesheets Last Week'.



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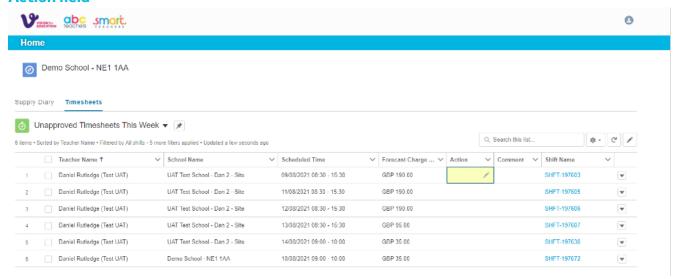
Actioning timesheets

Timesheets can be actioned on a shift-by-shift basis. To do this, in the 'Action' field of the relevant shift, double-click and select your action (Approved, Rejected or Queried). If the user chooses to Reject or Query the timesheet, a comment must be left in the 'Comments' field next to the 'Action' field.

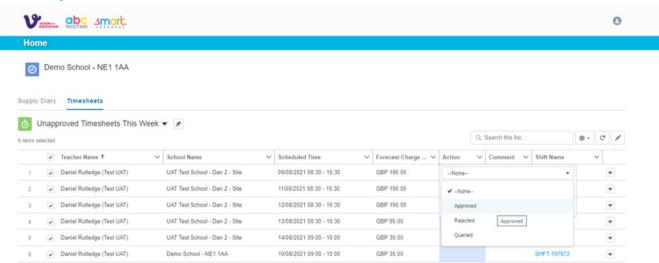
Both of these actions can be completed in bulk by ticking the relevant shifts using the tick boxes to the left.

Please remember to press SAVE to confirm any changes or actions.

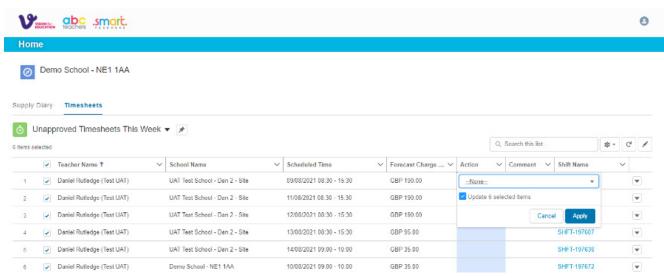
Action field



Action Options

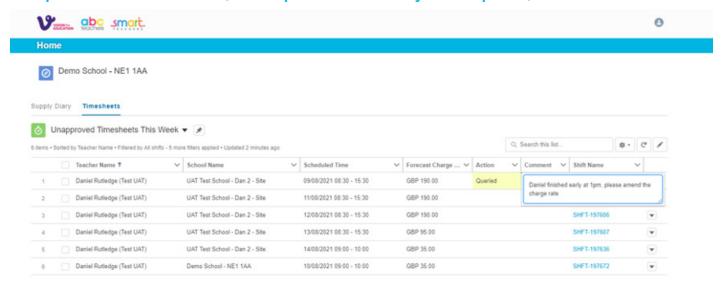


Bulk select shifts to action

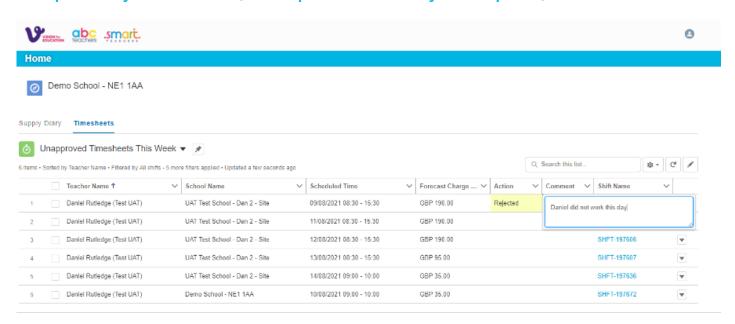


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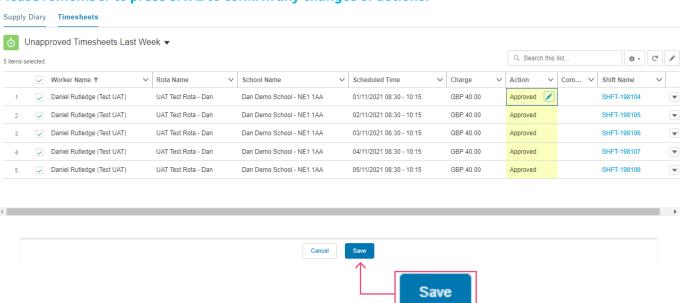
Example of a 'Queried' comment (must be provided if shift is rejected or queried)



Example of a 'Rejected' comment (must be provided if shift is rejected or queried)



Please remember to press SAVE to confirm any changes or actions.



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